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SUPPORTING TRANSITIONS

A HELPFUL GUIDE FOR CSU PARENTS AND FAMILIES

2018-2019



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Colorado State University

Accessing Student Records, Finances, and Information

As parents and family members you were likely highly involved throughout your student's K-12 educational experience by tracking pertinent registration records and information around grades, finances, and medical records.

We know many of you will have a continued interest in these topics while your student is enrolled at CSU. However, access to this information will likely look different than it has in the past. The following information on FERPA, RAMweb and FAMweb, and eBilling will help families navigate these changes in access to student records and information.



FERPA 101

The Family Educational Rights and Privacy Act of 1974 (last amended June 2008)

- The disclosure of student records is governed by the Family Educational Rights & Privacy Act (FERPA), which allows records to be released once a student gives permission. For more information, please visit the Registrar's website: REGISTRAR.COLOSTATE.EDU
- Students can access many parts of their educational records and conduct secure transactions with the University through their RAMweb accounts at: RAMWEB.COLOSTATE.EDU
- Students can also grant access to end of term grades, unofficial transcripts, eBilling, 1098-T tax forms, and class schedules to trusted individuals via FAMweb: PARENTSANDFAMILY.COLOSTATE.EDU/FAMWEB

What does this mean for parents and families?

- The university may not disclose records or information that personally identifies a student without their prior consent.
- Students can allow access to some or all of their educational records to third parties, including parents and family members, which can be primarily viewed through the FAMweb online portal.
- Allowing students to be the keepers of their own academics records will help them learn personal responsibility and accountability. As they are becoming self-sufficient, you are a partner in supporting your student to gain these skills.

FAMweb and RAMweb

Students have the ability to designate trusted individuals to have secure online access to view selected educational records through FAMweb. CSU students have the right and responsibility to choose to provide, update or withdraw FAMweb access, all of which is managed from within their RAMweb account.

FAMweb: The following types of student information can be viewed by designated individuals:

- eBilling information (including CSU Payment Plan)
- Financial Aid information
- Grades for the last completed term
- Unofficial transcript
- Class schedule for the semester in session
- Tax information

RAMweb: Provides students with tools to manage the following information and much more:

- Registration Process
- Degree Progress
- FAMweb permission settings
- Billing
- Financial Aid
- Tax Information
- Student Records
- Grades
- Transcripts

Steps to set up a FAMweb account:

1. Your CSU student needs to grant access through the “Manage Student Record” section of their RAMweb account.
 - a. Students will need the name and email address you will use to set up your account.
 - b. Once access is granted you will receive an email asking you to set up a FAMweb account.
2. Follow the link in your email to create your account and password.
3. Once your account is created, follow steps in email asking you to verify your new account.
4. Congratulations! You have successfully created a FAMweb account.
5. There are also detailed step-by-step directions for this process on the Parent and Family webpage, under the “FAMweb” section. Our staff is happy to help talk with you or coach you through this process if you are not sure where to start.

Parent and Family Programs strongly suggests you have a conversation with your student about the level of access to their records they will grant to you via FAMweb prior to the start of the school year. We encourage you to work with your student now to set up a FAMweb account. This will save time and stress when deadlines arrive to pay bills or access important tax information.

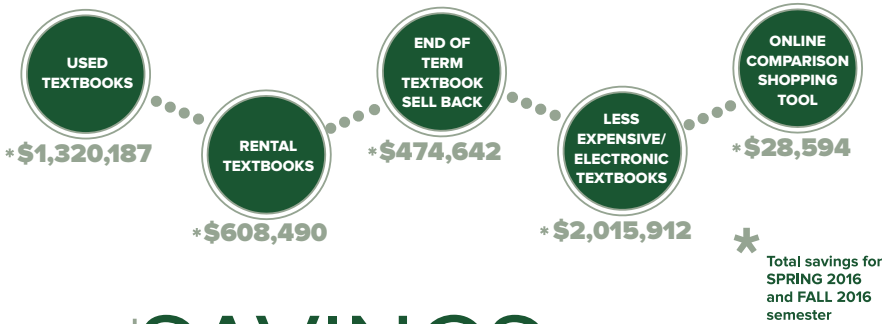


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COLORADO STATE UNIVERSITY



+Visit **Bookstore.Colostate.edu** for details

Lory Student Center Hours 7:45am - 5:30pm M-F, 10am - 5pm Sat. Phone: (970) 491-0546

Save More at the CSU Bookstore. **Bookstore.Colostate.edu**

Important eBilling dates to mark on your calendar:

End of July:

Fall Semester charges will be posted.

September 10:

eBilling notifications will be sent and the bill available online mid-August. Fall Semester payment will be due.

Early January:

Spring Semester charges will be posted. The eBilling notifications will be sent and the bill available online mid-January.

February 10:

Spring Semester payments will be due.

Additional or updated CSU billing information can be found on the Office of Financial Aid (OFA) website at: FINANCIALAID.COLOSTATE.EDU under the "Costs & Billing" section.

OFA staff can also answer questions when you call (970) 491-6321 and select the appropriate menu option.



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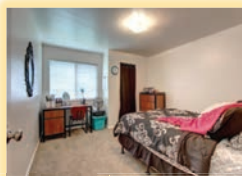
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Call: (970) 498-0206 | Click: www.RamsVillage.com | Visit: 900 Constitution Ave, Ft Collins

18 Things To Do With Your Student

Build connections to CSU and strengthen your Ram Pride by completing the “18 Things to Do with Your CSU Student” list while your student checks off the “70 Things to Do Before you Graduate.” We encourage you to do all 18 things with your student!

1. Participate in Ram Welcome parent and family programming.*
2. Share a meal with your student at a dining hall or in the Lory Student Center (LSC).
3. Attend Homecoming and Family Weekend and get your picture with CAM the Ram!*
4. Tour the LSC. Be sure to check out the CSU story walls and murals.
5. Learn the CSU Alma Mater or Fight Song and sing it with your student (even over the phone!).*
6. Share an al fresco lunch on the Oval.
7. Have your student introduce you to their favorite professor.
8. Attend a CSU sporting event (Or watch from home while your student attends!).
9. Attend a concert or performance at the University Center for the Arts.
10. Visit the Annual Flower Trail Garden while it's in full bloom.
11. Visit Old Town Fort Collins (Bonus for riding the MAX or other Transfort bus to get there!).
12. Sport your green and gold and have your picture taken with one of the seven ram statues on campus.*
13. Take a selfie with the 'A' in the background.
14. Go to an art show in the Curfman Gallery.*
15. Hug a tree in Sherwood Forest.*
16. Take a picture with your student at the place on campus that means the most to them.*
17. Take a family picture on the steps of the Administration building with your CSU graduate.
18. Encourage your student to do all 70 things on the “70 Things to Do Before You Graduate” list.*



Supporting Transitions 8





Get Involved at CSU!

Clubs and Organizations

If there is an interest, there is a community! With over 500 student clubs and organizations, getting involved can be fun, easy, and a transformational way to make the most of the Ram Experience. 60% of students are involved in a club or organization during their time on campus. Visit the SLiCE Office for more information.

Athletic Events

Colorado State has 16 Division I NCAA sports teams and thousands of Ram Fans. Join the Ram Ruckus student spirit group and take advantage of the free tickets available to full-time undergraduate students.

Rec Center

With a climbing wall, pool, hot tub, fitness classes and state of the art equipment the Rec has student fitness needs covered. Sport Clubs and Intramurals give students another chance to get in the game. From recreational leagues to national-championship-winning teams, there's room for all levels of skill and interest

Ram Events

Students can attend the annual Fall Concert and many other diverse and affordable events that both entertain and enrich the Colorado State University experience.

Residence Life

Each student living in the residence halls has an opportunity to get involved by attending programs planned by their Resident Assistant (RAs) and Inclusive Community Assistants (ICAs) or joining the Residence Hall Association.

Fraternity & Sorority Life

Colorado State University's Fraternity & Sorority Life community is a great way for students to become a part of the University, excel academically, develop leadership skills, participate in philanthropic and athletic events, give back to the surrounding community, and socialize.



New Family Checklist:

- ☐ **Create a FAMweb Account**
Discuss access to your student's record.
- ☐ **Remind your student to fulfill Health Insurance Requirement**
Fall 2018 deadline: September 5; Spring 2019 deadline: February 6th
- ☐ **Remind your student to submit Immunization Records**
Fall 2018 deadline: August 20; Spring 2019 deadline: January 22nd
- ☐ **Remind your student to complete Health Forms**
Fall 2018 deadline: August 20; Spring 2019 deadline: January 22nd
- ☐ **Consider RamCare Supplement Program**
Fall 2018 deadline: September 5; Spring 2019 deadline: February 6th
- ☐ **Remind Your Student to Complete Required Online Modules - AlcoholEdu and Sexual Assault Prevention**
Fall 2018 deadline: August 20; Spring 2019 deadline: January 22nd
- ☐ **Discuss Using Alternative Transportation Options**
Visit parking and transportation services website for details at:
PTS.COLOSTATE.EDU
- ☐ **Explore the Move-In Guide**
Located on the Housing Website at:
HOUSING.COLOSTATE.EDU
- ☐ **Join our Parent and Family Email List**
On the Parent and Family Programs webpage at:
PARENTSANDFAMILY.COLOSTATE.EDU
- ☐ **Follow CSU on Social Media**
to receive important University updates
- ☐ **Make Plans to Participate in Ram Welcome**
Fall 2018: August 16 - 17, for parents and family.

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Involvement and Engagement

Students who engage actively in their college experience not only perform better academically than their non-involved peers, but are able to build a community within CSU which assists them with their transition to a new environment. As a parent or family member, you can encourage your student to explore their interests and passions by getting involved on campus.

Student Diversity Programs and Services

At Colorado State University we are proud of our efforts to enhance, appreciate and support diversity and multiculturalism as part of our mission as a land-grant institution of higher education. Our programs and services are designed to support students in a variety of ways and provide opportunities to successfully participate in, and contribute to creating an inclusive and diverse campus environment.

Each cultural and resource center within the Student Diversity Programs and Services cluster leads with supporting a specific student population. However most of our programs, resources and events are available to all students at CSU.

The following opportunities for your students to engage exist through the Cultural and Resource Centers:

- Leadership
- L.E.A.D Conference
- All Nations Leadership Retreat
- Victim Assistant Team (VAT)
- Red Whistle Brigade Peer Education
- Pride RC Student Leadership Retreat
- First-Year Mentoring Programs
- CSU Students mentoring K-12 students
- John Mosley Student-Athlete Mentoring Program

- Multicultural Undergraduate Research Art and Leadership Symposium (MURALS)
- Graduate Preparation Courses
- Tutoring Programs
- Transitioning to College Programs
- Time management & study skills workshops
- Introduction to Gender-Based Violence Course
- Visible Voices
- Disability Dialogues
- Men in the Movement

Cultural and Resource Centers also provide a welcoming space for students to learn about and celebrate identities, examples include:

Heritage & Awareness Month Celebrations

- Black History Month
- Native American Heritage Month
- Hispanic Heritage Month
- Asian Pacific Islander Heritage Month
- Sexual Assault Awareness Month
- GLBTQ History Month

Direct Services

Student Disability Center

- **Alternative accommodations for students**
- **Support and advocacy for students**
- **Ensure access and equal opportunities**

Women and Gender Advocacy Center

- **Victim Assistance Team (VAT)**
- **Confidential advocates**
- **Hotline available 24/7 - 365 days a year**
- **Individual and group support**

YOUR **HOME** FOR **HEALTH**

CSU Health Network is every student's on-campus home for health and well-being.

All CSU students have full access to the wide range of services provided by the CSU Health Network, **regardless of their insurance plan.**



Medical Services



Counseling Services

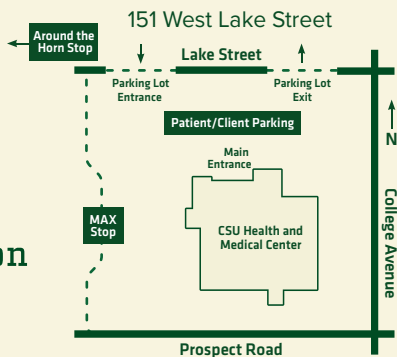


Health Education and Prevention Services



CSU HEALTH NETWORK
COLORADO STATE UNIVERSITY

CSU Health and Medical Center



Visit health.colostate.edu
for more information

Helpful Contact Information

970 is the Area Code for Colorado State University
All resources also available online at COLOSTATE.EDU



Admissions	491-6909
Adult Learner & Veteran Services	491-3977
Apartment Life	491-4743
CSU Bookstore	491-0546
CSU Health Network.....	491-7121
CSU Health Network Counseling Services	491-6053
CSU Police Department (Call 911 for emergencies)	491-6425
Campus Information and Box Office	491-6444
Campus Recreation.....	491-6359
Career Center.....	491-5707
Collaborative for Student Achievement	491-7095
Dean of Students	491-5312
Dining Services	491-4754
Fraternity and Sorority Life	491-0966
Mental Health Crisis Intervention (after hours)	491-7111
Off-Campus Life.....	491-2248
Office of Financial Aid	491-6321
Office of International Programs.....	491-5917
Orientation and Transition Programs.....	491-6011
Parking Services.....	491-7041
Records and Registration (Registrar's Office)	491-4860
Residence Life	491-4719
Sexual Assault Victim Assistance Team (24/7).....	492-4242
Student Case Management	491-8051
Student Employment Services	491-5714
Student Leadership, Involvement & Community Engagement.....	491-1682
Student Resolution Center.....	491-7165
Tell Someone.....	491-1350

Student Diversity Programs and Services:

Asian/Pacific American Cultural Center	491-6154
Black/African American Cultural Center	491-5781
El Centro.....	491-5722
Native American Cultural Center	491-1332
Pride Resource Center	491-4342
Student Disability Center	491-6385
Women and Gender Advocacy Center	491-6384

College Offices:

Agricultural Sciences.....	491-6274
Business	491-6471
Engineering	491-3366
Health and Human Sciences.....	491-6331
Liberal Arts	491-5421
Natural Sciences	491-1300
Veterinary Medicine and Biomedical Sciences.....	491-7051
Warner College of Natural Resources.....	491-6675

The Parent and Family Programs Office would like to recognize the tremendous financial support we receive from the following business partners. These businesses support CSU students and their families, by providing financial support to the RamFam fund. Through this support, Parent and Family Programs can host events at Ram Welcome, Homecoming & Family Weekend, support campus programming, and build community through parent and family events across the country. We encourage parents, family members and their students to support these local businesses as they are supporting all of us!

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314 Pavilion Lane
970-223-0200
candlewoodsuites.com

College Student Storage

303-545-9525
cssstorage.com

CSU Bookstore

Lory Student Center
970-491-0546
bookstore.colostate.edu

Fairfield Inn and Suites

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fairfield.marriott.com

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interstatebatteries.com

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